Transition and Project Services

Delivering solutions through people, processes and technology

Change isn't easy, yet it's always happening.

OneNeck® IT Solutions has fine-tuned an efficient and pragmatic approach to transition and project services. By administering a well-developed and proven implementation methodology, we blend industry best practices with customer requirements to streamline customer transitions, application rollouts or upgrades.

This systematic approach ensures the balance of the three primary elements of any initiative: people, processes and technology. By focusing on these three elements, we significantly cut typical implementation schedules and optimize system performance.

Our highly skilled team consists of experts in project management, infrastructure design, change management and knowledge management. At each critical stage of the implementation, the team provides customers with comprehensive plans, analyses, reports and recommendations. Our consultative services provide meaningful business solutions while responding quickly and reliably to changing IT environments.

Diverse Project and Transition Services

- **Program and project management**— Superior program and project management is at the foundation of any successful initiative. Our operating guidelines bring rigor to the mechanical process of project management yet are flexible enough to adapt to changing circumstances. At OneNeck, we understand that managing risk is always better than the risk of not managing the plan.

- **Solution architecture**— Our experience designing technology solutions ranges from technical systems design to business process re-engineering and strategic IS planning. We have built a significant body of knowledge through the implementation and support of various applications on a variety of databases and hardware platforms. We focus on understanding your business objectives first; then we create a solution designed to achieve those goals.

- **Systems implementation**— A constant focus on the primary business objective is essential to avoiding scope creep and ensuring your systems perform as promised. Our expertise in program and project management has consistently delivered results to our customers. Whether in a stand-alone mode or as an integrated solution, OneNeck delivers the expected systems performance.

- **Systems integration**— OneNeck has successfully integrated many distinct application platforms. Throughout our history, we've provided innovative and seamless solutions for our customers. Whether it's a shipping system bolt-on, or a complete e-commerce system for your sales order processing, we have the skills and experience to ensure success. We use application integration tool sets that help us with bar-coding, EDI, supply chain management, warehouse management, financial analysis, data warehousing, customer relationship management, sales force automation and shipping management.

Our goal for every customer relationship is to create IT operational efficiencies that enhance a business' competitive positioning.

OneNeck® IT SOLUTIONS
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- **Data center migrations**— Migrating to an enterprise-class data center is often a cost-effective, strategic decision. It is typically closely coupled with the need to mitigate risk from the potential disruptions to critical business operations and/or data losses. Through detailed planning, proven processes and hard-to-find expertise, OneNeck creates a seamless transition, ensuring coordinated project management and execution.

- **Data migration and archiving**— Whether the project is part of a release migration, platform change or even a full system replacement, OneNeck can provide the required solution. We're experienced in analyzing requirements, mapping data and field schemas and migrating data.

- **Systems performance analysis and improvement**— With unmatched technical competencies, we're able to quickly evaluate your overall infrastructure. Whether you're experiencing a business-impacting performance issue or need to make sure your environment accommodates future growth or pending initiatives, OneNeck can expertly manage your situation.

A High-Touch Customer Strategy

Since 1997, OneNeck has gained valuable experience from managing numerous, successful IT projects. We manage multiple production environments that run various types and versions of applications. These applications often use different databases installed on a wide range of OS platforms. With exposure to such diverse components, we're well positioned to optimize your system performance and right-size your environment to meet future scalability requirements.

Our goal for every customer relationship is to create IT operational efficiencies that enhance a business' competitive positioning. With OneNeck, our customers have a single, trusted service provider to support their complex and critical systems.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit oneneck.com.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. TDS provides wireless; cable and wireline broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide through its businesses U.S. Cellular, TDS Telecom, OneNeck IT Solutions LLC, and TDS Broadband Service LLC. Visit tdsinc.com.

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