

Systems Management

Our IT systems management services relieve your IT team of mundane IT administrative tasks

Routine IT systems management requires precious time that your IT team can apply to more strategic initiatives.

Rather than paying your IT staff to handle day-to-day activities, OneNeck can assume responsibility for managed IT systems, freeing your team for more important tasks.

OneNeck's system engineers have the training and expertise to keep your mission-critical data systems running smoothly. We also make sure your IT systems are optimized and updated with the latest software version releases and security patches.

OneNeck understands your business needs, as well as what you need from your IT systems management. We can help you with tactical support to keep critical systems running at optimal performance, and we can offer strategic support to help your IT systems grow with your business.

Optimizing Your Systems Infrastructure

OneNeck can ensure that your IT systems operate at peak efficiency so your business can thrive. Our managed systems solution is structured to ensure that your IT infrastructure is managed with the highest levels of expertise and efficiency.

OneNeck's team of IT experts also provide the highest level of professional support at a fraction of the cost. Relying on OneNeck allows you to cut back on staff hiring and training, streamlining business operations and adding to your bottom line. And OneNeck can scale our systems support services quickly and efficiently, providing added care and maintenance while leaving your IT staff the time and resources to focus on the strategic needs of the organization.

Our managed IT systems services are structured to deliver the service you need, when you need it, including:

- Single point of contact
- Guaranteed response time
- 24/7/365 monitoring of critical services
- Patch updates
- Remote support for issue resolution
- Reporting for capacity planning

Supported Systems

OneNeck offers comprehensive systems management services for today's most popular enterprise computing platforms, including:

- OS: Windows Server
- OS: Redhat





- OS: Oracle
- OS: CentOS
- OS: SuSe
- Hypervisor: VMware
- Hypervisor: Microsoft Hyper-V
- Hypervisor: Oracle VM

Lowering Costs while Increasing Reliability

Budgets have never been tighter, so every dollar spent has to be justified. Every IT expense has to be defensible with support and funding. When you conduct an analysis of IT operating expenses, you need to assess the costs of supporting in-house IT support versus the cost of engaging a managed service provider such as OneNeck.

OneNeck's managed system offering helps you to reduce IT operating expenses while increasing systems support reliability.

Why OneNeck for Systems Management

OneNeck's managed systems solutions comes with a high-level of professional support, saving you time and money that can be better spent elsewhere. Cutting down on staff hiring and training can seriously help your bottom line and streamline business operations. It also gives your current IT staff the breathing room to focus on the more strategic needs of the organization.

There are many reasons to rely on OneNeck for your managed system needs. Here are just a few to consider:

Uptime SLAs – OneNeck prides itself on providing reliable services. Our uptime SLAs are backed by security, power, and redundancy requirements that not only meet but exceed expectations. All of OneNeck's managed services offer high performance and high availability, and are have financially backed SLAs.

Flexibility on demand – Our security and compliance services are fully customizable, tailored to meet specific business needs today, and changing business needs tomorrow.

Frees up valuable in-house resources – In-house IT resources are expensive, and are best used for strategic projects. OneNeck relieves your IT team from handling routine maintenance and troubleshooting, leaving them free to focus on mission-critical initiatives.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country.

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