

Type 2 SSAE 16 (SOC 1) Exam

The highest standards for security and availability

Many data center providers offer services for colocation, cloud and managed services, but operate without a set standard for auditing and controls within the data center.

To be sure your assets and services are safe, secure and available when you need them, check to see that your next service provider follows industry best-practice standards of controls to protect your data and your business.

Out with the Old

To ensure the quality of our services, OneNeck® IT Solutions has always chosen to have its services and facilities examined by independent CPAs. For 20 years, the Statement on Auditing Standards (SAS) No. 70 was the most prevalent audit performed for service organizations.

In with the New

As of June 15, 2011, the American Institute of Certified Public Accountants (AICPA) adopted a new framework to replace the aging and often misused SAS 70 guidebook. Service organizations, like data centers, are now audited using the Service Organization Control (SOC) reports.

This refresh of guidebooks has created three separate reporting structures, the SOC 1, SOC 2 and SOC 3. The SOC 1 report is performed in accordance with the Statements on Standards for Attestation Engagements (SSAE) 16, Reporting on Controls at a Service Organization. This is the most relevant for the services OneNeck offers.

What is SSAE 16

An internationally recognized auditing standard developed by the AICPA, SSAE 16 verifies the assertions made by an organization. Through a structured auditor's report, the SOC 1/SSAE 16 incorporates many improvements from the original guidebook, including management attestation.

Similar to the SAS 70, the SOC 1/SSAE 16 report may be issued in two formats: Type 1 and Type 2. Type 1 reports are a point-in-time assessment of controls in place to ensure the

stated control objectives are adequate. Type 2 reports build upon Type 1 reports by requiring the collection of detailed evidence throughout a period of time. This evidence demonstrates the control objectives defined are not only implemented, but being practiced throughout the examination period. Therefore, they are more stringent and relevant to companies that rely on OneNeck to protect their data over time.

Our Approach

OneNeck has always elected to have the Type 2 audit performed. The SSAE 16 (SOC 1) report now provides further insight into the people, processes and technologies implemented to effectively achieve the control objectives outlined by management. OneNeck's control objectives include items related to:

- **Administrative duties** — Ensuring OneNeck maintains a trustworthy workforce.
- **Physical security** — Ensuring OneNeck facilities are protected by strong policies and practices.
- **Change management** — Ensuring effective policies for managing changes to infrastructure are followed.



OneNeck provides critical services such as retaining backups, hosting SaaS applications and storing client data, using the most advanced technology and skilled personnel to help safeguard your IT assets.



- **Availability management** — Ensuring OneNeck's infrastructure is properly maintained and the data center environment is protected and conditioned in-line with industry best practices.
- **Incident and event management** — Ensuring tools are in place and OneNeck personnel are properly trained to address potential business impacting events.
- **Request management** — Ensuring service requests flow through a proper life cycle.

Why Choose an SSAE 16 Data Center?

An SSAE 16 audit confirms the data center:

- Maintains sufficient data and power redundancy.
- Maintains appropriate physical security controls (person trap, security guards, biometric scanning, video cameras, etc.).
- Monitors for excessive temperature fluctuations.
- Reviews alerts on a timely basis.
- Has proper fire/water detection and protection.

When you trust a third party for a critical service such as retaining backups, hosting Software as a Service applications or storing client data, teaming with the highest quality partner is essential. Selecting a data center without proper controls can put your business at significant risk. That's why OneNeck continually requests and follows industry best practices when it comes to audits and controls. Then we leverage the most advanced technology and skilled personnel to help safeguard your IT assets.

OneNeck® IT Solutions' Success

Providing what we promise is very important to OneNeck. Completing the stringent examination process verifies we meet the highest standards for security and availability, as well as have the appropriate controls and safeguards in place.

The Type 2 SSAE 16 controls report verifies OneNeck's control environment is operating effectively and well-suited for the services offered. The report contains the CPA's opinion on fairness of presentation of the description, suitability of design and the operating effectiveness of controls. A Service Auditor's examination is widely respected because it demonstrates a service organization has been through an in-depth audit of their control activities. In general, these activities include controls over information technology, security and supporting infrastructure.

Contact us to receive a copy of OneNeck's most recent Type 2 SSAE 16 (SOC 1) report.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit oneneck.com.

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