Application Performance Monitoring

Make sure you are seeing the whole picture

You can't manage what you're not monitoring. If you're trying to manage your enterprise applications but only monitoring at a component level, your environment is probably not operating at peak efficiency and effectiveness. That's where Application Performance Monitoring (APM) from OneNeck® IT Solutions comes in.

ERP, CRM, Business Intelligence and other enterprise applications require complex underlying technology stacks to deliver their capabilities. Additionally, these applications are almost always integrated with other applications and technologies in order to meet the needs of your business. Complex technology environments like this typically have many monitoring tools in place to watch each component of the environment. However, these discrete monitoring tools often make it difficult to pinpoint the root cause of an incident, or to correlate what the monitors are saying to the true impact on the user or your business.

APM from OneNeck keeps an eye on your environment and overcomes the shortcomings of component-level monitoring. Our APM solution provides visibility into your IT environment in a correlated view that is meaningful to your business. OneNeck's APM capabilities allow for real-time detection of problems so they can be dealt with before they significantly affect your business.

The Benefits of Application Performance Monitoring

Your business, your employees and your customers will enjoy a myriad of benefits when you leverage OneNeck's Application Performance Monitoring. With APM you can:

- Leverage business-focused metrics and dashboards. These aggregate and correlate detailed monitoring data into intuitive, meaningful and actionable information.
- Gain end-to-end visibility of your IT environment for better insights to improve operational efficiency.
- Access real-time alerts and reports across highly distributed systems.
- Accelerate detection and troubleshooting to resolve application performance issues.
- Enhance customer experience via an improved and more transparent IT environment.

Application Performance Monitoring Framework

OneNeck looks at Application Performance Monitoring from a holistic point of view. We take into account everything from end user experience to runtime application architecture, business transactions and component monitoring to generate analytics and reporting. From there, we give you the data you need to ensure your application systems are operating at peak efficiency. If they are not, these reports will give you the information you need to improve system performance. This kind of high-level activity is necessary to ensure your IT system delivers the expected level of service day-in and day-out.

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Implementing Application Performance Monitoring

OneNeck works with you and your team to create an Applications Performance Monitoring plan. The plan is customized based on your technology environment, the applications you're running, and the performance metrics that are important to you, your employees and your customers. By implementing a comprehensive monitoring system, you'll be able to look at things holistically and be alerted to issues so you can rectify them before they become problems. Everything you need to know about your network and its applications will be right at your fingertips in real time.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country. Visit oneneck.com.

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