

APM QuickStart

In 30 days, better understand how your applications impact your customers.

Today's businesses run on applications, but application development and daily operations can be complex and time consuming. This makes application performance management (APM) an essential tool for any organization seeking to do business at the speed today's customers demand.

To help you meet these growing demands, OneNeck offers a 30-day QuickStart program using Cisco's AppDynamics as a platform that monitors, correlates, analyzes and acts on application and business performance data in real time. This automated, cross-stack intelligence enables developers, IT Ops and business owners to make the mission-critical and strategic improvements that win customers at with every transaction.

This APM QuickStart Program offers:

- **OneNeck APM Expertise:** Our advisory team engages with your team to discover business priorities and key

performance indicators (KPIs), identify supporting applications, help you with the initial setup of an APM environment.

- **Easy Consumption Model:** We offer a simple billing model, where your monthly AppDynamics use is based on a subscription model.
- **Knowledge Transfer:** You're not in it alone, as our team is right there with you along the way, helping you learn from the insights AppDynamics brings to your applications, and assisting you in fine-tuning the tool to ensure you're getting the most out of it.

30-day QuickStart

So, what does the QuickStart program entail? We deliver five clearly-defined stages throughout the 30 days, ensuring you know what's coming each step of the way.

Kick Off

The initial kickoff is all about you, as our team works with your team to identify your priorities and pain points.

- **Step 1:** A clear understanding of where you want to go and what's holding you back will help us define a clear path to get you there.
- **Step 2:** From there, we look at the application(s) you want to improve, who's accessing those applications and what you're looking to achieve.





- **Step 3:** With the information we gathered in Step 2, we can then start articulating the KPIs and processes that will be used to define your APM solution.
- **Step 4:** We then begin preparing the tool for your environment, change management processes, multi-tenant provisioning and the configuration for your installation.

Week 1

After the initial discovery, planning and pre-configuration has been completed, we're ready to start the install and configuration in your environment. With our assistance, you install and modify the AppDynamics App iQ platform on your application server(s). We will verify everything is working correctly and then start gathering data to OneNeck's hosted servers. With this gathered data, we can begin to map your application flow and correlated business transactions, helping us identify areas of needed improvement.

Week 2

Week 2 is where we can really start working together to improve your application(s). The OneNeck team will facilitate a meeting review the initial findings, as well as provide you with a comprehensive user guide so that you continue to get the most from your APM solution.

Week 3

In the third week, we will meet again to further review any new errors or slow transactions, as well as fine-tune your APM solution to ensure you are

receiving the right level of alerts, the thresholds are set correctly and your database queries are optimized.

Week 4

By the final week of the 30-day engagement, we meet again to review in more detail any new errors or slow transactions that may be impacting customer engagement. We will also review overall results and recommend next steps to continue to get the real-time information on your applications.

About OneNeck® IT Solutions

OneNeck IT Solutions LLC offers hybrid IT solutions including cloud and hosting solutions, managed services, enterprise application management, advanced IT services, IT hardware and top-tier data centers in Arizona, Colorado, Iowa, Minnesota, New Jersey, Oregon and Wisconsin. OneNeck's team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for businesses around the country.

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