

Microsoft Dynamics AX Solutions



ERP Application Management

Managing complex ERP environments to reduce costs while improving business and IT operations

OneNeck® IT Solutions helps customers host, manage and upgrade Microsoft Dynamics AX environments.

We work tirelessly to help customers leverage their application to improve business processes, reduce costs and provide better information and insights to support management decision-making.

With unmatched expertise, proven experience and excellent customer references, we are well qualified to manage your Microsoft Dynamics AX environment through:

- Complete end-to-end hosted and cloud managed services for Microsoft Dynamics AX environments.
- Knowledge and experience in hosting and managing some of the largest Microsoft Dynamics AX environments.
- Microsoft Business Solutions certified resources that are capable of performance tuning large Microsoft Dynamics AX and SQL environments, including those with customized third-party code.
- Expertise necessary to integrate third-party specialty applications with Microsoft Dynamics AX hosted and cloud managed services.

OneNeck's experience includes Microsoft Dynamics AX 2009 and Microsoft Dynamics AX 2012 components such as the Enterprise Portal, Application Integration Framework, SQL Server, BizTalk and Hyper-V.

For nearly 20 years, customers have relied on OneNeck for their strategic, tactical and operational business and IT initiatives. Our track record in Microsoft Dynamics AX management translates into meaningful benefits for our clients. With significant resources, as well as depth of experience, OneNeck can reduce the concerns customers have regarding the future of their IT investments, systems support, updates and migration paths.

OneNeck's partnership with industry-leading solution providers allows us to deliver complete, flexible and customized solutions. Through a robust delivery model, we enable mid-market companies to maintain complex ERP environments on a cost-effective and predictable basis.

OneNeck's Certifications

OneNeck provides a variety of solutions that deliver maximum value to our customers' Microsoft Dynamics AX environments. Each year, OneNeck completes a stringent and comprehensive examination of all aspects of our cloud and managed services to provide a Type 2 SSAE 16 (SOC1) report that is available to all customers. Compliance to this tough standard ensures specific control objectives are appropriately designed and functioning at the levels we say they are.

OneNeck's status as a Microsoft Gold Certified Partner demonstrates industry recognition of our commitment to technical excellence. We encompass the broad range of expertise and affiliations necessary to provide real world perspective. We help you prioritize and effectively deliver technology solutions. This partner status puts the full resources of Microsoft behind us to provide you with the highest levels of technical expertise, strategic thinking and hands-on skills to ensure the success of your technology projects.



A Microsoft Gold Certified Partner, OneNeck has the expertise necessary to performance tune large Dynamics AX and SQL environments with Dynamics AX hosted and cloud managed services.



What Makes OneNeck Different

- **We have a substantial number of satisfied customers** – OneNeck has provided outsourcing and cloud managed services for more than 20 years, for thousands of customers across the globe and we have impeccable customer references.
- **We offer tailored solutions** – OneNeck provides extensive, flexible solutions tailored to the customers needs.
- **We provide strategic advantage support** – by partnering with OneNeck, customers are able to focus on accelerating the delivery of vital business initiatives in order to achieve strategic advantages in their own markets, while OneNeck manages their Microsoft Dynamics AX environments.
- **We provide higher levels of service** – our customers realize significant increases in their overall systems stability within the first three to six months of using cloud managed services from OneNeck.

- **We allow for cost containment and predictability** – we help customers maintain predictable IT costs over multiple year agreements, while avoiding many of the typical capital expenditures relative to their technology infrastructure.
- **We are a customer intimate organization** – since inception, OneNeck has prided itself on our customer focused “Partnership for Success” business model. By frequently consulting with customers, we guarantee service expectations are not just met, but exceeded.

About OneNeck® IT Solutions

OneNeck IT Solutions offers hybrid IT solutions including cloud and hosting solutions, managed services, ERP application management, professional services, IT hardware and has top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin. Our team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for thousands of businesses around the globe.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. A Fortune 1000™ company, TDS provides wireless; wireline and cable broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide.