

AX on ReliaCloud

Industrial strength with an enterprise focus



ERP Application
Management

When it comes to accessing your data and applications via the cloud, there's no more powerful combination than Microsoft Dynamics AX and ReliaCloud® from OneNeck® IT Solutions.

Every company is under pressure to maximize profits and shareholder value. Given these realities, when you employ experts and allocate support resources for 24/7 coverage of your AX application it diverts resources from more strategic initiatives, and if you scale back coverage you increase your risk of costly downtime.

With AX on ReliaCloud you can:

- Reliably deliver your applications, avoiding unscheduled downtime and unplanned maintenance
- Optimize your IT cost structure between capital and operating costs
- Leverage our depth of expertise in the operation of Microsoft Dynamics AX
- Contract for flexible resource pools and deploy (and redeploy) as your IT environment changes
- Meet security and other compliance requirements
- Securely connect with a variety of access points
- Achieve advanced DR capabilities using ReliaCloud resources in multiple hosting centers.

AX on ReliaCloud combines the flexibility and resiliency of our ReliaCloud Infrastructure as a Service (IaaS) platform with Microsoft's Dynamics AX ERP to provide an industrial-grade cloud platform. Precision-tuned for Microsoft application and technology environments, AX on ReliaCloud offers reduced costs for data protection, infrastructure, applications and business processes.

ReliaCloud is specifically designed to run applications which require reliable and scalable computing compliant with complex security requirements. Using dedicated and shared

resource pools from multiple Tier 3 data centers, ReliaCloud provides built-in solutions for core requirements such as disaster recovery and high availability.

Paired with our proven AX managed application hosting services, AX on ReliaCloud is tailor-made to reliably operate your Microsoft Dynamics AX environments while helping you control your IT costs.

AX on ReliaCloud is:

- Built with VMware, Cisco & EMC architecture and mature process controls for high-availability
- Designed for intensive computational, high memory, and high I/O workloads
- Features Type 2 SSAE16 (SOC 1), HIPAA, PCI compliant data centers
- Housed in multiple, integrated Tier 3 data centers offering 99.9%

AX on ReliaCloud offers:

- An experienced AX-specific customer-dedicated team
- 24/7 enterprise-class monitoring and service management including patching and updates, and customer portal views
- ITIL-based operational processes and methods
- Templates for smooth transition from current state to AX on ReliaCloud



ReliaCloud is an enterprise-class IT Infrastructure designed to run traditional business applications; the type of applications that require reliable and scalable computing infrastructure and require a secure and compliant operational framework.



CIO Considerations:

AX on ReliaCloud enables repeatable success for competitive advantage with Microsoft infrastructure configurations. CIOs can reduce the time required to deploy applications, with no forced requirement to upgrade to the latest AX application releases. This flexibility allows you to upgrade when it is most appropriate for your business.

With AX on ReliaCloud, you're able to focus on managing your business instead of your technology. We are accountable for end-to-end systems performance. Moving applications, infrastructure, and platforms to ReliaCloud can create enormous savings by helping you stand down or redeploy servers and facilities. Working across production, development, test and other environments multiplies the benefits.

Implementations become fast and easy by removing constraints typical to on-premises deployments. You're able to scale computing resources up or down, allowing your development team to use their time most efficiently, thus achieving a faster ROI.

With AX on ReliaCloud, we assign a dedicated Customer Management Team that is efficient, scalable, and integrated with built-in checks and balances. Our team understands your needs and coordinates all elements so you can be assured of success. In addition, AX on ReliaCloud decreases risk by shifting the burden of keeping an application up and running to us. You benefit from economies of scale by leveraging our investments in skilled staff and technology.

Get the Most from your Microsoft Dynamics AX Environment

AX on ReliaCloud helps you unlock the power of Microsoft applications. The solution takes advantage of ITIL based processes to increase security, availability, and performance. These industry best practices help your CIO drive down the total cost of operation with no up-front costs. By freeing yourself from the capital-intensive burden of building and managing an in-house data center, you can use your resources for more strategic purposes and still have access to world-class IT infrastructure.

Find out why all of our long-time, satisfied customers trust OneNeck to run their systems. Contact us today for an indepth assessment of your AX environment and to permit us to demonstrate how AX on ReliaCloud can help you.

About OneNeck® IT Solutions

OneNeck IT Solutions offers hybrid IT solutions including cloud and hosting solutions, managed services, ERP application management, professional services, IT hardware and has top-tier data centers in Arizona, Colorado, Iowa, Minnesota, Oregon and Wisconsin. Our team of technology professionals manage secure, world-class, hybrid IT infrastructures and applications for thousands of businesses around the globe.

OneNeck is a subsidiary of Telephone and Data Systems, Inc. [NYSE: TDS]. A Fortune 1000™ company, TDS provides wireless; wireline and cable broadband, TV and voice; and hosted and managed services to approximately six million customers nationwide.