



Company Overview

Optimizing Your IT Environment

call (888) 272-3077, or visit us on the web at www.OneNeck.com

Based in Scottsdale, Arizona, OneNeck IT Services is a premier enterprise outsourcing solutions provider specializing in managing information systems for mid-size enterprises. Since 1997, OneNeck has gained valuable experience by managing numerous, successful IT projects. Today, customers can rely on OneNeck for all of their tactical and strategic IT initiatives.

OneNeck understands the need to manage your IT systems productively, efficiently and economically. Therefore, we design solutions that contribute to your organization's growth and success. As businesses compete in increasingly complex markets, OneNeck helps optimize IT efficiencies to reach your company's peak performance.



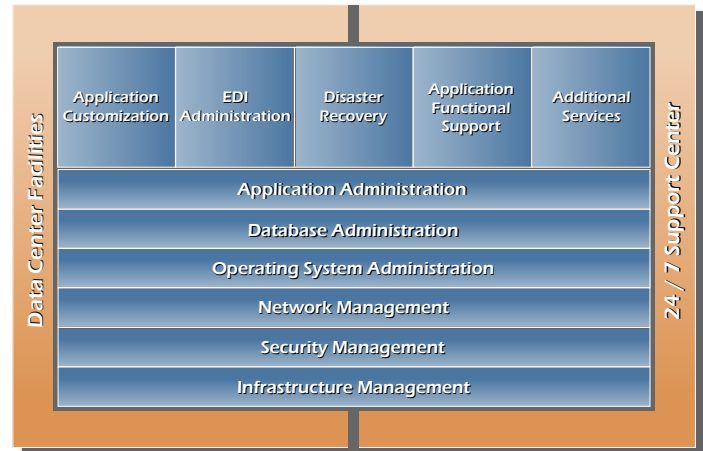
OneNeck Ranked No. 1
ERP Management Outsourcer
by the Black Book of Outsourcing
for Three Years in a Row!

IN-DEPTH SERVICE OFFERINGS

With OneNeck, each customer solution is uniquely designed to boost the performance of existing IT systems while minimizing costs. Outsourcing allows businesses to benefit from high systems availability and support. At the same time, customers can focus on strategic business goals rather than day-to-day management of their IT environments.

■ **Enterprise Application Hosting Services** — The name OneNeck implies a “single point of accountability.” For many of our customers, we are the sole organization responsible for managing their entire Enterprise Application Infrastructure. This management includes not only their Enterprise Resource Planning (ERP) and related systems, but all other applications that are deployed enterprise-wide. These services include:

- 24/7 Support Center
- Application Administration
- Database Administration
- Operating System Administration
- Network Management
- End User Support
- EDI Transaction Administration
- Application Functional Support
- Application Development
- IT Security Administration
- High Availability / Disaster Recovery Solution



■ **Managed Hosting** — OneNeck's Managed Hosting addresses the typical IT concerns companies confront and provides a strategically sound, economical solution. We leverage our Data Centers and technical experts to proactively manage and maintain your IT systems. As a result, you can focus on the strategic initiatives that better serve your company and its customers. Our Managed Hosting Services include:

- 24/7 Support Center
- Operating System Administration
- Network Management
- End User Support
- IT Security Administration

■ **IT Infrastructure Services** — If you choose to manage your application yourself, but need higher levels of technical support than you are currently receiving, OneNeck provides IT Infrastructure Outsourcing Services. OneNeck's customers are able to take advantage of a scalable environment. OneNeck's shared technology infrastructure includes:

- Shared Backup
- Disk Storage
- Remote Access
- High Availability Internet

■ **Transition and Project Services** — OneNeck has fine-tuned an efficient and pragmatic approach to data center transitions, project estimating, planning and execution. We administer a proprietary implementation methodology, called “Project Management Office” or “PMO,” that blends industry best practices with customer requirements to provide a rapid time to benefit for customer transitions, application rollouts or upgrades.

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We use our PMO methodology to deliver the following transition and project capabilities:

- Program & Project Management
- Solution Architecture
- Application Selection
- Systems Implementation
- Systems Integration
- Network Design & Implementation
- EDI Implementation
- Application Development
- Data Migration & Archiving
- Systems Performance Analysis & Improvement
- User Training

ALLIANCES

Partners play a critical role in OneNeck's delivery strategy. We recognize the importance of being involved with our customer's application vendors and user communities. Therefore, OneNeck has developed strong relationships with leading software and technology providers to help us deliver end-to-end solutions.

FINANCIAL INFORMATION

OneNeck IT Services is a privately held enterprise with a controlling interest owned by the executive management team. Stability and reliability are key measures of our business. Since our inception in 1997, OneNeck has maintained continuous quarters of profitability and is positioned for steady growth.

THE ONENECK TEAM

OneNeck's success directly results from the experience and dedication of our management team and staff. This team averages more than 20 years of industry, IT, and/or manufacturing management experience. Our executive leadership fosters a corporate culture that drives the dedication of our employees and our customer focused philosophy.

A ONE-OF-A-KIND SOLUTION

OneNeck's business is built around accountability. In fact, it's the core principle behind our name. The diversity of our solutions and our high-touch service strategy provide customers with a single, trusted service provider to manage their complex and critical systems.

We provide valued services that combine our substantial technical and business capabilities with our partnering philosophy to create an unmatched total solution. Accountability and excellent service is a potent combination that has earned us many endorsements.

"Our company has been working with OneNeck for several years and during this time they have exceeded our expectations in all areas. The OneNeck team is like another employee of our organization working 24 hours a day, 7 days a week. They fully understand our requirements and provide management and support for our systems with one focused objective 'Support the Customer.' The decision to outsource has been fully vindicated by the performance to date."

For more information contact:

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