

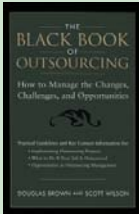


Oracle Outsourcing Solutions

Managing Complex ERP Environments to
Reduce Costs and Improve IT Operations

call (480) 315-3000, or visit us on the web at www.OneNeck.com

OneNeck helps customers implement, upgrade, manage and maintain Oracle applications including eBusiness Suite and JD Edwards. We leverage these applications to improve business processes, reduce costs and provide better support for management decision-making.



OneNeck Ranked No. 1
ERP Management Outsourcer
by the Black Book of Outsourcing
Three Years in a Row!

With unmatched expertise, proven experience and excellent customer references, we're well qualified to manage your Oracle environment. In fact, OneNeck offers:

- End-to-End Oracle 11i/12 hosting, administration, technical and functional support
- Innovative solutions including "SaaS-like" model and "Fusion Insurance"
- Certified, world-class Application DBAs and technical resources
- One of the top independent JD Edwards hosting and management firms in North America
- More than 50 years of combined AS 400 experience
- "Impossible to find" CNC resources with 35+ years of combined experience

Since 1997, customers have relied on OneNeck for their tactical and strategic IT initiatives. Our track record in ERP systems management translates into meaningful benefits for mid-market companies. Through this experience, we're able to help companies concerned by the Oracle-led wave of consolidation in the enterprise software market. With significant in-house resources as well as depth of experience, OneNeck can mitigate the serious concerns customers may have regarding the future of their investments, systems support, updates and migration paths.

OneNeck's partnership with Oracle Corporation, as well as bolt-on solutions providers of Compliance, Document Management, Workflow Management, and Archiving systems, allows us to

provide a complete, flexible and customized solution. Through a remote delivery model, we enable mid-market companies to maintain complex Oracle ERP environments on a cost-effective and predictable basis.

Plus, we've developed an "out of the box" decision tree model that can assist our customers in selecting the best Fusion migration path. Using our ROI-based model, we deliver the most business value while minimizing the migration risk.

ONENECK'S ORACLE SOLUTIONS

We provide a variety of Oracle solutions that deliver maximum value to our customers' Oracle e-Business Suite, JD Edwards EnterpriseOne, Xe, and JD Edwards World environments. These solutions include:

- 24/7 Support Center
- Application Administration
- Database Administration
- Operating System Administration
- WAN/LAN Management
- Desktop and Device Management
- EDI Transaction Administration
- Application Functional Support
- Application Development
- IT Security Administration
- High Availability / Disaster Recovery Solutions

"We were looking for a long-term, reliable partner that could support our complex application environment. OneNeck brought a unique blend of Oracle application and Utility industry expertise to the table. Plus, their project management skills and rigorous support processes help us maintain peak system performance."

Michael Eaton
Vice President of IT
Maine Public Service Company

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In addition, OneNeck completes stringent and comprehensive third-party examination each year for SAS 70 Type II certification. This certification ensures specific control objectives are appropriately designed and functioning.

"During our vendor investigations, we discovered OneNeck's customer references were excellent. Once we narrowed down the list of potential service providers based on technical expertise, OneNeck's customer satisfaction ratings differentiated them from their competitors."

Kevin Smith
Chief Information Officer
Spyder Active Sports

WHAT MAKES ONENECK DIFFERENT?

OneNeck knows how to manage your IT systems productively, efficiently and economically. We design solutions that contribute to your organization's growth and success. As businesses compete in increasingly complex markets, OneNeck helps optimize IT efficiencies to reach your company's peak performance.

We support over 150 Customers and 30,000 Users in 61 Countries across Six Continents. In addition to impeccable customer references, OneNeck has been profitable since inception - 12 years and counting!

OneNeck designs "total solutions" one customer at a time. It's a "configure-to-order" philosophy which tailors every solution to each customer's specific situation. And, we're able to scale our solutions as your business grows.

We fully understand the complexity of your Oracle environment. Because it's so important to your business, we know you need an outsourcing partner with proven technical and business knowledge. That's why you'll gain immediate access to highly skilled IT professionals. Give us a call today for a free assessment of your Oracle environment.

OneNeck's world-class Oracle expertise...
Our experts wrote the books on
Oracle administration!



"OneNeck is an ideal partner for Skanska. OneNeck's focus on customized managed services provides us with capabilities that are world-class, yet very cost effective. They are the clear leader in providing highly-tailored JD Edwards application management to global businesses."

Kevin Hutchinson
Chief Information Officer
Skanska USA Building Inc.

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