



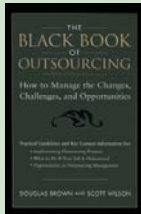
Data Center Solutions

Using OneNeck's Gilbert Facility
to Accomplish Your IT Goals

call (480) 315-3000, or visit us on the web at www.OneNeck.com

Instead of building and staffing your own facility, you can leverage OneNeck's Gilbert Data Center to lower operating expenses, reduce capital expenditures, deploy solutions faster and scale your requirements as needed. In other words, you'll be well positioned to accomplish your IT goals and overcome your technology challenges. And these benefits translate into major competitive advantages for your company.

We engineered our Gilbert Data Center to manage comprehensive information technology solutions and ensure the highest levels of protection. Our facility features industrial grade environmental systems to minimize risks from electrical power failure, fire, water damage, acts of nature and unauthorized access. The facility includes strict environmental controls, integrated fire detection and suppression systems, and enhanced security measures.



OneNeck Ranked No. 1
Mid-tier Infrastructure Data Center
Management Provider
by the Black Book of Outsourcing

THE MOST ADVANCED, DEPENDABLE TECHNOLOGIES, SYSTEMS AND EXPERTS

OneNeck provides a winning combination of technology and expertise. We've built one of the most advanced data centers available and staffed it with knowledgeable, technical specialists. Our Gilbert Data Center specifications include the following:

- **Physical Facilities**
 - Secured, Unmarked 14,000 Sq/Ft Facility
 - 8,000 Sq/Ft of Raised Floor Area
 - Offices, Cubicles and Conference Rooms
 - 750 kW Electrical Service
 - 136 Tons of Heating Ventilation Air Conditioning (HVAC)
 - Fire Detection and Suppression
 - Very Early Smoke Detection Apparatus (VESDA)
 - Clean-Agent Fire Suppression
 - Pre-Action Water Fire Suppression
- **Core Network**
 - OneNeck Gateway into Customer Networks
 - Customer Networks Remain Isolated
 - Available Internet Bandwidth
 - Fully Redundant Cisco Switch Infrastructure
 - Supports Centralized Backup and Monitoring
- **Secure Network Infrastructure**
 - Secure Management of Customer Networks
 - Customer Network Isolation and Autonomy
 - Self Healing SONET Ring Connectivity to Multiple Central Offices
 - Optical Carrier Level (OCX) Facility Provides Scalable Connectivity
 - Highly Available Internet Bandwidth
 - Fully Redundant Cisco Switching Infrastructure
 - Centralized Backup and Monitoring Services
- **Centralized Storage**
 - Over 110 TB Capacity
 - Multiple SAN Fabrics
 - Provides Data/File Access via
 - Fiber Channel
 - Network File System (NFS)
 - Common Internet File System (CIFS)
 - IP Connections
 - Support for Windows, Linux and UNIX Clients
- **Centralized Backup**
 - Veritas NetBackup Management System
 - Disk to Disk Backups
 - Over 250 TB Backed Up Monthly
 - Over 600 Systems Backed Up
 - Over 14 Remote Backup Sites
 - Over 38 TB of Disk Staging Capacity
 - On-Site Backup Image Storage w/Data De-duplication
 - Customer Dedicated Offsite Tape Pools
 - Most Operating System, Database and Mail Clients Supported
- **Power Facilities**
 - 750 Kilo-Watt Electrical Service
 - 500 Kilo-Watt Toshiba UPS
 - 4x 150 Kilo-Watt Power Distribution Units
 - Backup Generator
 - Cummins/Onan 1275 HP v12 Diesel Engine
 - 1 Mega Watt Output
 - 1000 Gallon Fuel Capacity
 - Tested Weekly
- **Operations Support Center**
 - 24/7 Support Staff
 - Defined Policies for Incident Management
 - ITSM Incident Management Software
 - Customer Access to Incidents
 - Proactive Monitoring
 - Level 1 Operational Activities
 - Job Scheduling and Management
 - User Management
 - Backup Management

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PROVIDING FLEXIBLE SOLUTIONS IN A SAFE, HIGH-AVAILABILITY ENVIRONMENT

Customers can take advantage of a scalable environment with OneNeck's centralized technology infrastructure. This infrastructure includes centralized backup, disk storage, remote access and high availability Internet within our world-class data center.

You determine the extent to which you maintain ownership of the technical environment we manage. You choose whether to own your hardware, utilize OneNeck's hardware, or use any combination of the two.

Additionally, OneNeck is able to guarantee system availability at levels among the highest in the industry. We have deployed stringent policies and procedures based on the industry leading ITIL (Information Technology Infrastructure Library) best practices.

Along with our ITIL best practices, OneNeck completes a comprehensive third-party examination for our SAS 70 Type II certification each year. This certification audit ensures OneNeck's specific control objectives are appropriately designed and functioning. As a result, we're well qualified to help our customers report on their internal controls and meet Section 404 of Sarbanes-Oxley requirements.

High availability telecommunications connectivity to the facility is via terrestrial self-healing fiber ring solutions. This architecture provides broadband throughput to the Internet and all wide area service providers. In addition to the terrestrial telecommunications, scalable wireless microwave solutions enable redundant Internet connectivity. This telecommunications infrastructure allows us to offer a wide variety of connectivity solutions and alternatives for customer access to their computing resources.

CREATING CUSTOMER PEACE-OF-MIND

Your business requires reliable IT systems for a variety of business operations; from back-end accounting programs, to mission-critical applications like e-mail, to customer-facing technologies like your Web site. With already-stretched IT budgets and limited IT resources, your staff is taxed daily to fully ensure the security and availability of your existing systems.

At OneNeck, every data center solution includes best-of-breed technologies, fine-tuned processes and unmatched technical expertise. But, we also integrate benefits that we believe differentiate us from other outsourcing providers.

- We customize our solutions to meet your specific situation.
- We deliver proactive customer service. Supporting you and your staff with the highest levels of service is the cornerstone of our core values. And we've got a proven track record to back it up.
- We strive for long-term partnerships with our customers. As your business grows and changes, OneNeck has a wide range of solutions to offer and we will also adapt our solutions as needed to meet your requirements at any point in time.

All of OneNeck's strengths and capabilities minimize the risk of your IT operations falling short of your goals. You're not only better positioned to achieve IT success, but you can do so with greater peace-of-mind.

"Our objective was to provide a better and consistent level of IT services for our North American business at a lower overall cost to the corporation. At the same time we needed to provide 24/7 management for our mission critical systems. By enlisting OneNeck to handle our end-user and data center operations, we were able to accomplish this. Although we evaluated larger outsourcing companies, we found OneNeck's services to be more flexible and cost-effective."

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