



Baan ERP Hosting Solutions

Managing Complex ERP Environments to Reduce Costs and Improve IT Operations

call (888) 272-3077, or visit us on the web at www.OneNeck.com

OneNeck helps customers host and manage Baan environments. We enable you to leverage your Baan application to improve business processes, reduce costs and provide better support for management decision-making.



OneNeck Ranked No. 1
ERP Management Outsourcer
by the Black Book of Outsourcing

When it comes to Baan, you simply won't find a more knowledgeable or experienced outsourcer. We began in the Baan consulting business when we launched OneNeck in 1997. In fact, that first customer remains a customer of OneNeck's today.

With unmatched expertise, proven experience and excellent customer references, we're well qualified to manage your Baan environment. For example:

- OneNeck is the largest Baan outsourcer in the world. We provide Baan ERP hosting services to thousands of users on every continent.
- We host and support multiple versions of Baan on a wide range of databases and operating systems. Many of these systems are integrated with multiple third-party products, including different flavors of EDI translators, shipping, freight and legacy systems.
- Our concentration of Baan talent in North America is second only to Infor itself.

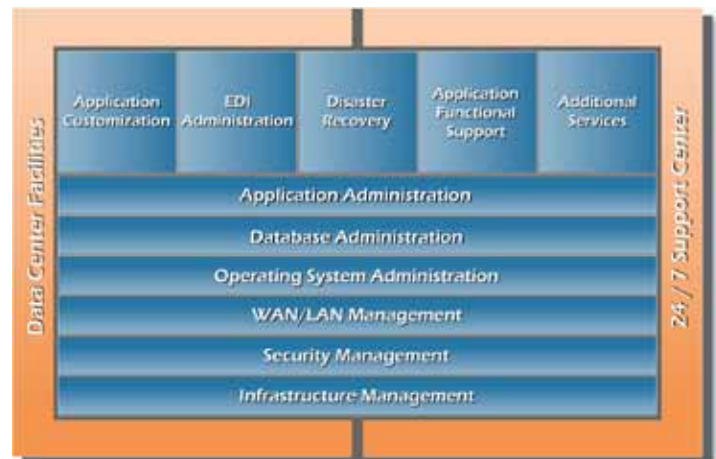
Few scenarios exist that we haven't experienced in Baan enterprise environments. We've not only documented best practices over the years, we provide you with senior-level consultants and the best Baan developers available — many of whom are original Baan code developers. And as fast as Baan rolls out versions of new applications, we're right there, staying educated and augmenting our knowledge through formal training.

Over the years, we have documented best practices within our shared pools of resources. Some of our typical Baan application projects include: Baan archiving, integrations, customizations, DEM-related work, Baan upgrades (versions, service packs, porting sets) and hardware migrations/upgrades across many platforms. We are experts at integrating many different EDI packages, as well as other third-party applications, with Baan applications.

We are an approved Infor partner which allows us access to, and use of, source code for all versions of Baan applications. This partnership, along with our years of experience and documented solutions, enable us to provide incredibly fast support response times for Level 1 and Level 2 issues.

ONENECK'S BAAN SOLUTIONS

We provide a variety of solutions that deliver maximum value to our customers' Baan environments. These solutions include:



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“Information technology is not our core competency. We are good at our business, and to help us become better at what we do, we chose to outsource with OneNeck IT Services. We performed an exhaustive search of outsourcing options – Hosting Companies; MSP’s; and IT Staffing/ Consulting companies – but none provided us with the complete application, database and data center Baan outsourcing solution OneNeck IT Services can provide.”

Pat Graham
Director Information Systems
Missa Bay

In addition, OneNeck completes a stringent and comprehensive third-party examination each year for our SAS 70 Type II certification. This certification ensures specific control objectives are appropriately designed and functioning.

Our track record in Baan ERP systems management translates into meaningful benefits for your business. We provide the highest levels of technical expertise, strategic thinking, and hands-on skills to ensure the success of your technology projects.

WHAT MAKES ONENECK DIFFERENT?

OneNeck knows how to manage your IT systems productively, efficiently and economically. We design solutions that contribute to your organization’s growth and success. As businesses compete in increasingly complex markets, OneNeck helps optimize IT efficiencies to reach your company’s peak performance.

We support over 150 customers and 30,000 users in 60 countries across six continents. In addition to impeccable customer references, OneNeck has been profitable since inception – 14 years and counting!

OneNeck designs “the best total solution” one customer at a time. It’s a “configure-to-order” philosophy that tailors every solution to each customer’s specific situation. Through a robust delivery model, we enable companies to maintain complex ERP environments on a cost-effective and predictable basis. And, we’re able to scale our solutions as your business grows.

We fully understand the complexity of your Baan ERP environment. Because it’s so important to your business, we know you need an outsourcing partner with proven technical and business knowledge. That’s why you’ll gain immediate access to highly skilled IT professionals. Give us a call today for a free assessment of your Baan environment.

“Russell Stover Candies selected OneNeck as our ERP outsourcing services provider in 1999 after a failed relationship with a much larger firm. Since that time, OneNeck has distinguished themselves by helping us to first stabilize and then gain competitive advantages from our BAAN and related applications. Their commitment to our success combined with their broad capabilities makes OneNeck an easy choice as our long-term partner.”

Stan Stohr
Vice President Of Information Technology
Russell Stover Candies



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